



# 2021-2022 Divisional Plan Project Highlights

As part of the Modernization Division (MOD) 2021-2022 divisional plan, 22 projects/initiatives have been identified. These projects will help MOD focus our efforts and meet our mandate.

The 22 projects align under our five divisional priorities as follows:

## Transforming the Justice Sector

*Creating a forward-thinking and accessible criminal justice system that prioritizes crime prevention and successful reintegration, while protecting public safety.*



- Criminal Justice Digital Design Strategy
  - eIntake
  - Digital Evidence Management
  - Digital Disclosure and Hearing Hub
  - Criminal Case Management
- Intermittent Strategy
- Justice Video Network Strategy
- Bail and Remand
- Mobile Video
- Video Family Visitation
- GPS for Bail
- Virtual Bail Initiative

## Focusing on the Future

*Building and investing in the ministry's project and change management capacity and resources to instill a culture of continuous improvement and evaluation.*



- Community Safety Operational Plan
- Automation of Project Reporting (Dashboard and Details)
- New Intake Process

## Designing for People

*Developing and designing user-centric and collaborative strategies, initiatives and tools to support modernized service delivery.*



- Modernization Division Intranet Page
- Solicitor General Listening Tour

## Enabling Evidence-based Decision-Making

*Leveraging data and best-practices to enable evidence-based decision-making across the ministry and criminal justice sector.*



- Mobile Inmate Tracking
- Incident Report Management (IRM)
- Employee Time and Attendance Management

## Strengthening Capacity

*Developing and retaining a diverse, skilled, agile and engaged workforce within the division.*



- Employee Experience Committee Action Plan Initiatives
- Anti-Racism Action Plan



# 2021-2022 Divisional Plan Project Highlights – Project Descriptions

PROJECT TITLE	PROJECT DESCRIPTION
<b>Transforming the Justice Sector</b>	
<b>Criminal Justice Digital Design Strategy</b>	<b>CJDD</b> is an approved and funded initiative aimed at delivering end-to-end digitization of the complete workflow for criminal matters. The CJDD team will help justice sector partners and stakeholders work toward digital maturity by sharing expertise on how to navigate digital standards and providing practical tactics on how to set up and deliver digital products. Through four lead products and an enhanced integration platform, CJDD will progressively and continuously connect justice sector systems and participants and break down silos. This initiative will enable justice sector partners and stakeholders to interact virtually and share information in an organized, efficient and secure format.
<b>CJDD – eIntake</b>	An online application that allows police to send and receive documents and data (e.g., charge and warrant packages) for consideration by a justice of the peace. It then automatically creates/updates a criminal case file.
<b>CJDD - Digital Evidence Management</b>	An online application for use by police and other justice sector partners and stakeholders to manage, store and share digital investigative/evidentiary files.
<b>CJDD - Digital Disclosure and Hearing Hub</b>	This online application is a "one-stop-shop" for crowns, defence, court staff, and judges to be able to access all materials related to scheduled court events and allows disclosure to be shared across sector partners.
<b>CJDD - Criminal Case Management</b>	A modern case management system to replace the existing system (Integrated Court Offences Network/ICON) that will enable court staff and other partners to better manage the flow of information through Ontario’s criminal courts.
<b>Intermittent Strategy</b>	The Intermittent Strategy will reduce the intermittent population through the use of risk-managed solutions (e.g., GPS monitoring) to divert lower-risk individuals to the community. This will help improve outcomes for offenders, reduce overcrowding in institutions and increase health and safety in institutions (e.g., by reducing contraband).
<b>Justice Video Network Strategy</b>	The Justice Video Network Strategy aims to increase the use of video for 90% of pre-trial in-custody court appearances and for inmate access to defence counsel.
<b>Bail and Remand</b>	The Bail and Remand Strategy includes interventions to ensure that individuals are only held in remand if they present a public safety risk to the community. Interventions are targeted at reducing the number of cases starting in bail, increasing the number of cases with a bail outcome and reducing case dispositions times for remanded offenders. This will ensure appropriate case disposition and will help to reduce delays in the courts.
<b>Mobile Video</b>	Proof-of-Concept to use trailers on institutions property, equipped with video units, to quickly increase capacity for video court appearances.
<b>Video Family Visitation</b>	Proof-of-Concept on the viability of providing remote family visiting through video units within the institution.
<b>GPS for Bail</b>	The provision of GPS devices and monitoring through a contracted vendor as an emergency COVID-19 response measure to reduce counts of inmates in custody in Toronto. GPS can be ordered as a condition of bail release by the courts. In addition, a request for funding and program approval including provincial expansion beyond Toronto was submitted through the joint Bail and Remand MYP submission.
<b>Virtual Bail Initiative</b>	To identify current challenges and develop recommendations to improve the operation of virtual bail proceedings in Ontario, removing obstacles for all participants, and reduce delays for bail hearings and bail reviews.



# 2021-2022 Divisional Plan Project Highlights – Project Descriptions (continued)

PROJECT TITLE	PROJECT DESCRIPTION
<b>Focusing on the Future</b>	
<b>Community Safety Operational Plan</b>	Developing an operational plan for Community Safety that identifies priority initiatives to support the achievement of SolGen's Strategic Plan objectives.
<b>Automation of Project Reporting</b>	Automation for the collection and storage of project information and status data. Creation of an executive project status dashboard, detailed project status and other project status reporting to enable decision-making.
<b>New Intake Process</b>	The creation of a new "intake" service that provides a centralized approach to priority setting and managing project demand, initiative tracking and information sharing. It will also look to inform direction setting and the establishment of an advisory platform and manage and maintain the Corrections operational plan.
<b>Designing for People</b>	
<b>Modernization Division Intranet Page</b>	Migrating the Corrections Engagement Portal (a web-based portal on SharePoint) to SOLGEN's intranet site within InsideOPS, which will include all MOD services and initiatives, as well as a platform to host employee experience content.
<b>Solicitor General Listening Tour</b>	Leading SG Listening Tour, which will provide an opportunity for the SG to join engagement sessions on a variety of projects taking place across the province. The purpose of the Listening Tour is to allow for meaningful connection with frontline staff and to solicit their input on key priorities for Correctional Services.
<b>Enabling Evidence-based Decision-Making</b>	
<b>Mobile Inmate Tracking</b>	A digital tool to track the amount of time an inmate spends in and out of their cell, with associated movement reasons and other relevant details. This will improve consistency, timeliness and efficiency of inmate tracking requirements. This will also allow the ministry to meet segregation tracking and Jahn agreement requirements.
<b>Incident Report Management</b>	A new centralized, electronic data entry, access and reporting system to track inmate/offender incidents occurring in institutions and the community. This will help improve data quality to support evidence-based decision making and reduce administrative burden.
<b>Employee Time and Attendance Management</b>	An employee time and attendance management system to provide effective oversight of payroll costs and attendance management at correctional institutions across the province.
<b>Strengthening Capacity</b>	
<b>Employee Experience Committee Action Plan Initiatives</b>	Initiatives centred on priority areas identified in the OPS Employee Experience Survey that will improve divisional communication, performance barriers and hiring practices.
<b>Anti-Racism Action Plan</b>	To create a diverse, inclusive and anti-racist workforce and culture by building anti-racism competency and capacity across all levels of the organization, diversifying the workforce and leadership, and cultivating a zero-tolerance culture for discrimination and harassment.